# Guide - Connect



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## 1 Login and Master data

You may have already received your login data for the first registration by e-mail. Under "Settings" you can change the language and the password. Please change your password first before proceeding.



On the start page you will find both the "Track & Trace" and the "News" section, where current information will be displayed.



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#### 2 "Track & Trace"

#### 2.1 Search Tours

First click on "Track & Trace" on the start page to open it.



There you have two options to search and to call up a tour,

1. Quick search in "Track & Trace"

You will find the "Quick Search" tab on the left-hand side.

There, simply enter the 7-digit NOSTA journal reference and then search with "Enter".



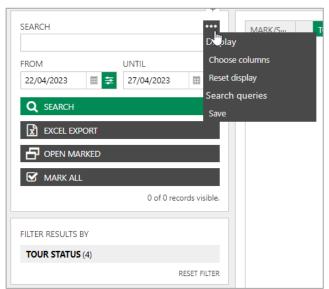
2. With "Search"

Alternatively, you can call up a tour via the "Search" field.



In the course of this, you can use further filter settings, which are presented in section 2.2.

### 2.2 View and filter options

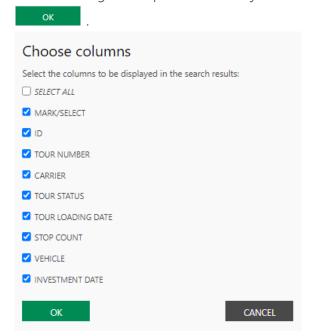


You can filter which columns are displayed by selecting the three dots above the search bar and then click Spalten wählen.

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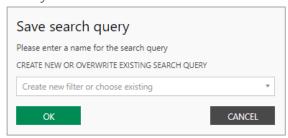
The following view opens in which you can select the desired columns and confirm with



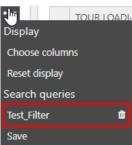
Use Save to save your filter settings.



Now you can name the filter and confirm with



Saved filters can be found under the three dots.



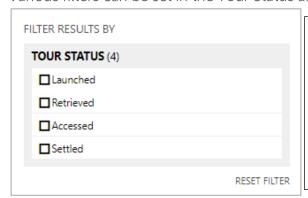


In the tour overview you will find the filtered columns.

MARK/S···	TOUR NUMBER ▼	CARRIER	TOUR LOADING DATE	STOP C···	INVESTMENT DATE
	4414376	1	20.04.2023	2	20.04.2023 14:16:47 Uhr
	4408628	1	11.04.2023	2	11.04.2023 09:10:16 Uhr

Via you can download the columns according to your filters as an Excel table.

Various filters can be set in the Tour Status area:



- Launched: Order has been submitted to you
- Retrieved: All order on the tour have a pickup status
- Accessed: All orders on the tour have a delivery status
- Settled: POD and invoice have been uploaded for all the orders on the tour

#### 2.3 Upload documents

Once the statuses have been set, the POD and, if available, the pallet documents must be uploaded. To do this, simply press the  $\square$  button.



In the following window you can choose between "Delivery Documents" and "Pallet Documents" (1). Then "Select files" (2) and "Upload" (3).



**Note:** Only PDF's may be uploaded.

Important: Credit notes and invoices can only be asserted AFTER the PODs have been uploaded. Once the POD's have been uploaded, invoices and credit note requests can be inserted. First select the appropriate file type (1) and then the PDF Document (2). After that you can proceed with the upload (3).



**Note:** In case of a credit note request, it is mandatory to enter the agreed freight price under "Credit note amount".



## 3 Any questions or problems?

If you have any questions or problems, please do not hesitate to contact one of the persons you know.

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